



Holiday Showcase Participants
Advance Ticket Sales
Date to Purchase: Monday, December 3rd



Attached to this email is an alphabetical list of holiday show participants (by family) followed by the time at which each family is assigned to purchase their Holiday Showcase tickets on **Monday, December 3rd** at *Young Dance Academy*. Ticket purchasing times were assigned based on the order in which Holiday Showcase performance fees were paid. If your dancer is a paid Holiday Showcase participant and you cannot find your dancer's name, please phone the studio ASAP so we can correct the error. Ticket times are separated into 5-minute increments and there are five families assigned to each 5-minute increment. For example, if you were assigned 5:35p.m, there are four other families assigned to that same time as well. **The t-shirt order was placed and no size changes can be made.**

IMPORTANT – Families are limited to purchasing **12 tickets** total for the Holiday Showcase performances, that is 12 total, not 12 per show on Monday, December 3rd. Additional tickets may be purchased, if desired, on **Tuesday, December 4th** beginning at 4:30pm at the studio. Any remaining tickets will be sold on a first come–first serve basis beginning **Tuesday, December 4th**.

Tickets are **\$12.00 each** for both the 2:00 p.m. and 6:00 p.m. performances on **Saturday, December 15th**. Seating is reserved. Everyone entering the auditorium will be required to have a ticket, except children age 3 years and younger (must be seated on the lap of a parent). **All dancers perform in both shows.**

Please note: Dancers are not allowed in the auditorium during a performance!!! IMPORTANT: No one will be admitted into the auditorium without a ticket. This includes any backstage volunteers that desire to watch their dancer perform while briefly standing in the back of the auditorium. Please volunteer to help backstage with only one Holiday Show so you are able to watch your dancer perform from a purchased auditorium seat for the other show.

You may purchase tickets on ticket day in one of the following ways:

1. **IN PERSON** – Come to the studio at your assigned ticket time on **Monday, December 3rd**. Wait for your name to be called during your designated ticket time. Select your tickets by viewing seat availability on the seating charts posted. Choose your tickets at this time and make full payment for the total number of tickets purchased (12 max.) **Method of payment: Check, cash or credit card.**
2. **ENVELOPE METHOD** – If you are unable to be at the studio on **Monday, December 3rd** at your designated ticket time to purchase your tickets, you must turn in a **ticket request envelope**. **Ticket request envelopes must be turned into our front desk personnel by Sunday, December 2nd. A CHECK FOR THE FULL AMOUNT OF ANY TICKETS BEING PURCHASED MUST BE ENCLOSED OTHERWISE YOUR CREDIT CARD ON FILE WILL BE CHARGED. If no credit card is found on file, your ticket request will not be able to be filled. NO CASH in any envelopes.**

The following information must be written on the outside of the envelope:

- Family Name
- Assigned Ticket Time
- Number of Tickets – List specific number of tickets for each specific performance time, 2:00 p.m. and / or 6:00 p.m.
- Special Requests (section, row, aisle seat, etc.) – availability not guaranteed

On Monday, December 3rd at your specific assigned “ticket time”, a ticket seller will pull your desired number of tickets and put them in your original envelope. **You may pick them up any time after December 3rd**. The ticket sellers will do their best to give you your requested section / row, but if it is not available they will choose the closest alternative. **IF YOU CHOOSE THE TICKET REQUEST ENVELOPE METHOD, YOU MUST BE WILLING TO ACCEPT THE SEATING CHOSEN FOR YOU. THERE ARE ABSOLUTELY NO REFUNDS OR EXCHANGES ON ANY TICKETS PURCHASED.**

Please note: We do not make phone calls to those who miss their designated ticket time. If you miss purchasing your tickets on Monday, December 3rd, you may purchase your tickets beginning Tuesday, December 4th at the studio during regular business hours.

CHECK YOUR TICKETS BEFORE YOU LEAVE THE STUDIO!
MAKE SURE YOU HAVE THE CORRECT PERFORMANCE TIME & NUMBER OF TICKETS!

Additional tickets may be purchased if desired on Tuesday, December 4th beginning at 4:30pm at the studio. Any remaining tickets will be sold on a first come – first serve basis beginning Tuesday, December 4th.

Please phone the studio with any questions concerning Monday, December 3rd ticket sales.

See you all at Holiday Showcase rehearsals IN COSTUME this Saturday and Sunday, December 1st and 2nd!